



Wednesday, 3 November 2021

Dear Sir/Madam

A meeting of the Community Safety Committee will be held on Thursday, 11 November 2021 in the Council Chamber, Council Offices, Foster Avenue, Beeston NG9 1AB, commencing at 7.00 pm.

Should you require advice on declaring an interest in any item on the agenda, please contact the Monitoring Officer at your earliest convenience.

Yours faithfully

Chief Executive

To Councillors:	P Lally (Chair)	R I Jackson
	R D MacRae (Vice-Chair)	S Kerry
	D Bagshaw	H Land
	B C Carr	J P T Parker
	S Dannheimer	P Roberts-Thomson
	L Fletcher	C M Tideswell
	J C Goold	

AGENDA

1. APOLOGIES

To receive apologies and to be notified of the attendance of substitutes.

2. DECLARATIONS OF INTEREST

Members are requested to declare the existence and nature of any disclosable pecuniary interest and/or other interest in any item on the agenda.

3. MINUTES (Pages 5 - 10)

The Committee is asked to confirm as a correct record the minutes of the meetings held on 9 September 2021 and 16 September 2021.

4. UPDATE FROM NEIGHBOURHOOD POLICING INSPECTOR

The Committee will receive a verbal update from the Neighbourhood Policing Inspector.

5. UPDATE ON THE POLICE AND CRIME PANEL

The Committee will receive an update from Cllr R D MacRae on the work of the Police and Crime Panel.

6. HATE CRIME STRATEGY AND ACTION PLAN (Pages 11 - 26)

To seek approval for a Hate Crime Strategy and Action Plan.

7. CYCLE THEFT PREVENTION ACTION PLAN (Pages 27 - 34)

To present to Committee the new Cycle Theft Prevention Action Plan and associated funding request for approval.

8. ANTI-SOCIAL BEHAVIOUR ACTION PLAN 2021 - 2023 (Pages 35 - 44)

To advise Committee and seek approval for the new Anti-Social Behaviour Action Plan 2021 - 2023.

9. ANTI-SOCIAL BEHAVIOUR COMMUNITY TRIGGER UPDATE 2020/21 (Pages 45 - 48)

To inform members of the number of ASB Community Trigger case reviews requested under the provisions of the Anti-Social Behaviour, Crime and Policing Act 2014.

10. PERFORMANCE MANAGEMENT - REVIEW OF BUSINESS PLAN PROGRESS - COMMUNITY SAFETY (Pages 49 - 56)

To report progress against outcome targets identified in the Housing Business Plan, linked to Corporate Plan priorities and objectives, and to provide an update as to the latest key performance indicators therein.

11. WORK PROGRAMME (Pages 57 - 58)

To consider items for inclusion in the Work Programme for future meetings.

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Public Document Pack Agenda Item 3.

COMMUNITY SAFETY COMMITTEE

THURSDAY, 9 SEPTEMBER 2021

Present: Councillor P Lally, Chair

Councillors: B C Carr
S Dannheimer
J C Goold
S Kerry
H Land
R D MacRae
D D Pringle (Substitute)
P Roberts-Thomson
H E Skinner (Substitute)
C M Tideswell

Apologies for absence were received from Councillors D Bagshaw, L Fletcher, R I Jackson and J P T Parker.

11 DECLARATIONS OF INTEREST

There were no declarations of interest.

12 MINUTES

The minutes of the meeting on the 27 May 2021 were confirmed and signed as a correct record.

13 CHAYAH DEVELOPMENT PROJECT PRESENTATION

The Committee received a presentation from the Chayah Development Project.

14 UPDATE FROM NEIGHBOURHOOD POLICING INSPECTOR

The Committee received apologies from the Neighbourhood Policing Inspector who was not able to attend due to an emergency.

15 UPDATE ON THE POLICE AND CRIME PANEL

The Committee was updated on the work of the Police and Crime Panel by Councillor R D Macrae.

16 TROWELL ODOUR ISSUE

The Committee received a presentation on the Trowel odour issue from the Environment Agency.

17 MODERN SLAVERY AND HUMAN TRAFFICKING STATEMENT

The Committee considered the Modern Slavery and Human Trafficking Statement 2021 – 2022. It was noted that there were 27 people getting assistance from multi-agency groups as there were at high risk of violence and exploitation. It was agreed that Councillors were particularly well placed to identify cases of modern slavery.

RESOLVED that the Modern Slavery and Human Trafficking Statement 2021-22, with a minor amendment, be approved.

18 THEFT OF BICYCLES

Bicycle thefts in the Borough were considered, with debate focussing on the high number of incidents in Beeston. The Committee noted with interest the interventions relating to the prevention of cycle thefts that had been carried out, but there was concern that there was no coherent plan of action for Councillors to scrutinise.

It was proposed by Councillor B C Carr and seconded by Councillor R D MacRae that a Bicycle Theft Prevention Plan be added to the Work Programme.

RESOLVED that a Bicycle Theft Prevention Plan be added to the Work Programme.

19 DOMESTIC ABUSE

The Committee noted the report on Domestic Abuse.

20 SAFEGUARDING CHILDREN AND SAFEGUARDING ADULTS REFERRALS

The Committee noted the numbers and types of safeguarding referrals, along with the number of cases considered by other panels.

21 PERFORMANCE MANAGEMENT - REVIEW OF BUSINESS PLAN PROGRESS-
COMMUNITY SAFETY

The Committee noted the progress made in achieving the Community Safety Business Plan 2021 – 24.

22 STAPLEFORD ACTION PLAN AND STAPLEFORD PLACE FUND

The Stapleford Action Plan and Stapleford Place Fund report was noted.

23 WORK PROGRAMME

The Bicycle Theft Prevention Plan, was added to the Work Programme for the meeting of 11 November 2021. A report on support that could be given to Chayah Group and an update on the Trowell odour issue were added to the business to be considered on 20 January 2022.

RESOLVED that the Work Programme, as amended, be approved.

24 EXCLUSION OF PUBLIC AND PRESS

RESOLVED that, under Section 100A of the Local Government Act, 1972, the public and press be excluded from the meeting for the following item of business on the grounds that it involves the likely disclosure of exempt information as defined in Paragraphs 3 and 7 of Schedule 12A of the Act.

25 STAPLEFORD ACTION PLAN APPENDICES

The confidential appendices were noted.

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COMMUNITY SAFETY COMMITTEE

THURSDAY, 16 SEPTEMBER 2021

Present: Councillor P Lally, Chair

Councillors: R D MacRae
D Bagshaw
B C Carr
S J Carr (ex - officio)
M J Crow (Substitute)
S Dannheimer
R I Jackson
S Kerry
H G Khaled MBE (Substitute)
H Land
J P T Parker
P Roberts-Thomson
C M Tideswell

Apologies for absence were received from Councillors L Fletcher and J C Goold.

26 DECLARATIONS OF INTEREST

There were no declarations of interest.

27 EXCLUSION OF PUBLIC AND PRESS

RESOLVED that, under Section 100A of the Local Government Act, 1972, the public and press be excluded from the meeting for the following item of business on the grounds that it involves the likely disclosure of exempt information as defined in paragraph 3 of Schedule 12A of the Act.

28 SURVEILLANCE CAMERA REVIEW

RESOLVED that the recommendations contained within the report be approved.

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Report of the Chief Executive

HATE CRIME STRATEGY AND ACTION PLAN

1. Purpose of report

To seek approval for a Hate Crime Strategy and Action Plan.

2. Detail

Broxtowe Hate “incident” data

2018/19	2019/20	2020/21
107	98	108

The term 'hate crime' can be used to describe a range of criminal behaviour where the perpetrator demonstrates hostility towards the victim's disability, race, religion, gender, sexual orientation or transgender identity, these aspects of a person's identity are known as 'protected characteristics'.

In England and Wales, the monitored strands of hate crime are:

- racially and religiously aggravated;
- homophobic, biphobic and transphobic; and
- disability hate crime.

These strands are covered by legislation (sections 28-32 of the Crime and Disorder Act 1998 and sections 145 and 146 of the Criminal Justice Act 2003) which allows prosecutors to apply for an uplift in sentence for those convicted of a hate crime.

The police and the CPS have agreed the following definition for identifying and flagging hate crimes, "any criminal offence which is perceived by the victim or any other person, to be motivated by hostility or prejudice, based on a person's disability or perceived disability; race or perceived race; or religion or perceived religion; or sexual orientation or perceived sexual orientation or transgender identity or perceived transgender identity."

A copy of the Hate Crime Strategy and Action Plan is attached in the appendix.

Recommendation

The Committee is asked to RESOLVE that the Hate Crime Strategy and Action Plan be approved.

Background papers

Nil

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Strategy: Hate Crime

Author: Iqra Kataria / Marice Hawley
Division: Chief Execs / Communities
Date: November 2021
Review Date: November 2026

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1. Background

Broxtowe is a diverse borough where people generally get along and have a strong sense of community. However, like many places, there is a minority of people who may target others based on their identity. There are also some vulnerabilities to extremist views, and narratives in communities around refugees, migration and changing demographics amongst other things which may contribute to prejudice developing.

Hate crime has no place in our society. It affects people based on their race, faith or religion, sexual orientation, transgender or disability. It can disempower victims, destabilise their lives, create fear and weakens community cohesion.

What is striking about this type of crime is the level of under-reporting suggested by current figures. So our strategy aims to raise awareness of hate crime, whilst increasing confidence in the community to report incidents.

We are committed to working with our partners to tackle all forms of crime in our borough. This five-year strategy sets out our commitment to supporting victims of hate crime and holding perpetrators to account. It also focusses on how we will work with partners to prevent hate crime, support victims, and prosecute perpetrators.

Broxtowe Borough Council takes an all-round approach to preventing and tackling all forms of intolerance and hate and we aim to engage all stakeholders who may come into contact with 'intolerance' engaging and equipping them to be active agents against hate crime.

Nottinghamshire recognises the seriousness of Hate Crime in all its forms and its impact on the victim/s and community and has committed to the 'No to hate!' pledge (Appendix 1).

Our strategy for tackling hate crime takes all of the above into account. It is centred on reinforcing and celebrating the boroughs values while at the same time taking a zero tolerance approach to hate crime when it does happen.

The Broxtowe Hate Crime Strategy complements the National Hate Crime Plan published in July 2016, which focuses on five key areas:

1. Preventing hate crime by challenging beliefs and attitudes through education for young people
2. Responding to hate crime with the aim of reducing incidents through security funding and other measures
3. Increasing reporting of hate crime
4. Improving support for victims
5. Building understanding of hate crimes through data collection and analysis.

2. Aims

The strategy aims to:

- Prevent hate crime by dealing with the beliefs and attitudes that can lead to hate crime.
- Respond to hate crime in our communities with the aim of reducing the number of hate crimes and incidents.
- Increase the reporting of hate crime.
- Improve support for the victims of hate crime.
- Build our understanding of hate crime.

3. Vision

Our vision is to strengthen the borough by creating a unified and connected community where diversity is valued. We want our borough to be a place that embraces strong and positive relationships between people of all backgrounds and identities. Our borough is a champion of all people, inclusive of race, faith, disability, sexuality and gender identity

4. What is a Hate Crime?

A hate crime (also known as a bias-motivated crime or bias crime) is a prejudice-motivated crime which occurs when a perpetrator targets a victim because of their membership (or perceived membership) of a certain social group or race. It is any crime which is perceived, by the victim or anyone else, to be motivated by hostility and prejudice towards a person because of any of the following protective factors:

- Age
- Disability
- Gender reassignment or transgender identity
- Marriage and civil partnership
- Pregnancy and maternity
- Race or ethnic group

- Religion or belief
- Gender
- Sexual orientation
- Lifestyle choice

Nottinghamshire Police define a hate crime (including hate incident) as 'Any incident, which may or may not constitute a criminal offence, which is perceived by the victim or any other person, as being motivated by prejudice or hate.'

Nottinghamshire Police recognised and monitor the below strands of hate crime:

- Race
- Religion/faith
- Sexual orientation
- Disability
- Transgender-identity
- Misogyny (incidents targeted at women because they're women)
- Alternative sub-cultures (e.g. goth or emo sub-culture)

These crimes can be against individuals or their property or belongings.

5. What form can Hate Crimes take?

The following can all be considered as a hate crime;

- Physical assault – violence against you such as punching, pinching, spitting, hitting
- Harm or damage to property/belongings - arson, offensive graffiti, damaging cars, throwing litter on your garden
- Threatening attack – Offensive telephone calls, texts, emails or letters, intimidation and untrue malicious complaints



- Verbal abuse – direct offensive language, offensive jokes, offensive posters, bullying at school or workplace
- Bullying via social media through Facebook or twitter.

6. How to report a Hate Crime

You can report whether you are a victim, a witness or reporting on behalf on someone else.

We want everyone to feel safe at home, at work or school/college and on the streets of Broxtowe. Only by recording incidents can we build up a complete picture of hate incidents in the area and do something to stop it. If you or someone you know has been the victim of a hate incident, we want to know about it.

We encourage all victims of hate crime to report this by ringing 101 and speaking to Nottinghamshire Police about the incident. They should then arrange for an officer to come and visit you at a time and place you feel most comfortable.

If you're not comfortable speaking to someone directly, you can [make a report online via the True Vision website](#).

Nottinghamshire Police also has the Pegasus scheme which offers a greater number of ways to contact the police and helps individuals who may find the usual ways of reporting a crime difficult. You can either register [online](#) or by filling in an application form, which can be obtained by emailing pegasus@nottinghamshire.pnn.police.uk.

7. Delivery

The council has developed an action plan (Appendix 2) to deliver the following key themes;

- Raise awareness of hate crime and hate incidents through media campaigns
- Increase confidence amongst victims to report hate crimes or hate incidents through improving responses and building confidence
- Support victims by ensuring they are signposted or referred to support services
- Challenge and re-educate perpetrators through referral to the ASB panel taking enforcement action where possible
- Increase community cohesion and reduce community tensions through targeted events in response to community tensions.



Appendix 1



Nottinghamshire Hate Crime Pledge

In Nottinghamshire we recognise that everybody has a role to play in tackling hate and discrimination and in promoting communities which are safe for all.

By signing this pledge, we are committing ourselves and the organisations for which we work, whether they are from the statutory, voluntary, community or private sectors, to create a Nottinghamshire that says "No to Hate!".

Say 'No to Hate!' Organisational Pledge

I pledge on behalf of my organisation that we will:

1. Be mindful of the language used by our organisation, our behaviour, to reduce the likelihood of causing offence, and act inclusively in our dealings with people so no-one feels left out.
2. Challenge inappropriate language/banter within our personal, social and work environments and speak out against all forms of prejudice and discrimination.
3. Be a visible advocate for those experiencing hate crime/incidents and do our best to tackle prejudice and to stop those who, because of hate or ignorance, would hurt anyone or violate their dignity.
4. Try at all times to be aware of our own prejudices and seek to gain understanding of those who we may perceive as being different from ourselves.
5. Reach out to support those who are targets of hate, recognising that small acts of kindness to those at risk of being victims of hate crime/incidents make a difference.
6. Encourage all our employees to behave in the manner outlined above; ensure all our employees are trained to be aware of hate crime issues and know how to respond to victims who report incidents.

7. Share information about hate crimes that come to the attention of our organisation with the Safer Nottinghamshire Board Hate Crime Steering Group to contribute to creating a better picture of hate crime in the County and City.
8. Ensure that policies and procedures developed within our organisation deal effectively with hate crime or incidents that occur, whether against members or the public or staff or between employees in the workplace.
9. Think about specific ways our organisation and all those who work for us can promote respect for all people and make Nottinghamshire a place where people feel safe.
10. Promote and implement policies in our organisation that promote diversity and equality and challenge all forms of discrimination.

We know that one person can make a difference and that everyone has a part to play in achieving equality and social justice.

By signing this pledge, we commit ourselves to leading an organisation that says 'No to Hate!'



ACTION / DESCRIPTION	DUE DATE	LEAD OFFICER (Title)	UPDATE
<p>Deliver 12 anti-hate crime and extremism workshops in schools in Stapleford and Beeston as part of the Violence Reduction Initiative, young people aged between 11 and 15 will learn how to recognise hate and extremist feelings in themselves and others. They will use urban arts and breakdancing to explore and manage their feelings and learn skills to challenge hate and extremism in their friendship groups or families. 1,800 PCC funding application</p>	2022	Transform Training	
<p>Review training/e-learning packages and update</p>	2021/22	Training Officer	



ACTION / DESCRIPTION	DUE DATE	LEAD OFFICER (Title)	UPDATE
Develop relationships with the leaders of key minority groups engaging with them to identify issues	2021/22 and ongoing	Communities Officer (Equalities)	Working with Comms to find faith leaders and will engage with them of
Referral of repeat victims to the CCP	2021/22 and ongoing	Chief Communities Officer/Communities Officer (Equalities) /Police	Referred and discussed at the Complex Case Panel if they are victim to identify appropriate support services,
Referral of repeat perps to ASB Group	2021/22 and ongoing	Chief Communities Officer/Communities Officer (Equalities) /Police	Referred and discussed at the ASB group if they are repeat offender.
Referral of individuals with extremist views to the CHANNEL Panel	2021/22 and ongoing	Chief Communities Officer	Referred and discussed at the CHANNEL Panel
Develop social media communications package to raise awareness of hate crime and reporting mechanisms	2021/22 and ongoing	Comms Social Media Team / Communities Officer (Equalities)	



ACTION / DESCRIPTION	DUE DATE	LEAD OFFICER (Title)	UPDATE
Develop package of interventions to be delivered where community tensions rise	2022/23	Communities Officer (Equalities)	
Identify key individuals in the community for the dissemination of information	21/22 and ongoing	Communities Officer (Equalities)	Awaiting implementation of the new KINs system



ACTION / DESCRIPTION	DUE DATE	LEAD OFFICER (Title)	UPDATE
<p>Refer victims to Victim Care www.victimsupport.org.uk and to specialist services</p> <p>Stop Hate UK: 0800 138 1625 or for deaf people text: Relay on 18001 0800 138 1625</p> <p>Tell MAMA</p> <p>Childline: www.childline.org.uk</p> <p>Mental health and trauma support self-referral via NHS Talking Therapies via: https://www.nhs.uk/service-search/find-a-psychological-therapies-service/</p>	<p>2021/22 and ongoing</p>	<p>Chief Communities Officer/Communities Officer (Equalities) /Police</p>	<p>Referrals made when Hate Crimes reported</p>
<p>National Hate Crime Week Social Media on importance of reporting Hate Crime</p>	<p>End October 2021</p>	<p>Communities Officer (Equalities and Vulnerabilities) Corporate Comms Manager</p>	



ACTION / DESCRIPTION	DUE DATE	LEAD OFFICER (Title)	UPDATE
Raise Awareness of reporting any Hate Crime elements within aggression at work reports to Health and Safety	End October 2021	Communities Officer (Equalities and Vulnerabilities) Corporate Comms Manager	

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Report of the Chief Executive

CYCLE THEFT PREVENTION ACTION PLAN

1. Purpose of report

To present to Committee the new Cycle Theft Prevention Action Plan and associated funding request for approval.

2. Detail

From August 2018 to July 2021 there have been 544 bike thefts across the Borough.

FROM	TO	NUMBER
August 2018	July 2019	255
August 2019	July 2020	155
August 2020	July 2021	134

Thefts are predominantly in the south of the Borough with Beeston showing the highest incidence. The three-year trend is downwards overall however the highest rates in all three years are in Beeston. This may be due to an increase in cycle ownership and use in the Beeston area due to its easy access to the city and a range of other public transport options which enable the use of cycles as a means of travel which are unavailable in the rest of the Borough. Higher numbers of students living in Beeston may also have an impact of these figures.

There are free covered and open bike stands at key points throughout the borough some of which are provided by businesses and most of which are well lit with many in our town centre's covered by CCTV. There is also a secure cycle parking facility provided by Citycard Cycles at Beeston Station (£5.25 annually) and at Tram terminus points which are also well lit and covered by CCTV.

All members have been contacted to establish their plans for the promotion of cycle theft prevention and to capture any planned prevention events and these appear in the action plan.

3. Financial implications

The total funding required to deliver the action plan is £2,500, including the provision of 500 cycle marking kits (£1,500) and a similar number of 'D locks' (£1,000). There is no provision within the 2021/22 revenue budget for this project. If Members were minded to support this scheme an allocation would be required from the remaining 2021/22 revenue contingencies, of which £25,000 is presently available, or a one-off draw from General Fund balances.

Recommendation

The Committee is asked to:

1. **RESOLVE** that the Cycle Theft Prevention Action Plan and associated funding be approved; and
2. **RECOMMEND** that the Finance and Resources Committee approve supplementary funding of £2,500 to deliver the plan.

Background papers: Nil

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Broxtowe
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APPENDIX

**CYCLE THEFT PREVENTION
ACTION PLAN
1 DECEMBER 2021 TO 30 NOVEMBER 2023**

Data

FROM	TO	NUMBER
August 2018	July 2019	255
August 2019	July 2020	155
August 2020	July 2021	134
TOTAL		544

Thefts are predominantly in the south of the Borough with Beeston showing the highest incidence.

The three-year trend is downwards overall however the highest rates in all three years are in Beeston.

This may be due to an increase in cycle ownership and use in the Beeston area due to its easy access to the city and a range of other public transport options which enable the use of cycles as a means of travel which are unavailable in the rest of the Borough. Higher numbers of students living in Beeston may also have an impact of these figures.

There are free covered and open bike stands at key points throughout the borough some of which are provided by businesses and most of which are well lit with many in our town centre's covered by CCTV.

There is also a secure cycle parking facility provided by Citycard Cycles at Beeston Station (£5.25 annually) and at Tram terminus points which are also well lit and covered by CCTV.

ACTION / DESCRIPTION	DUE DATE	LEAD OFFICER (Title)	UPDATE
4 Community safety and crime prevention sessions delivered to community groups or through events annually to include cycle theft prevention information	30/11/2023	Senior Communities Officer Nottinghamshire Police	
2 lighter nights campaigns delivered which includes crime prevention information relating to cycle theft, theft from gardens and shed breaks	31/05/2023	Senior Communities Officer	April / May 2022 April / May 2023
Hold Bike Register cycle marking events across the borough	31/11/2023	Nottinghamshire Police	£1,500 funding required for approx. 500 Bike Register cycle marking kits (250 North and 250 South of the Borough)
1 Darker nights campaign delivered which includes crime prevention information relating to cycle theft, theft from gardens and shed breaks	30/11/2023	Senior Communities Officer	October 2022 – post vacant October 2023

Cycle D Locks issued to cyclists at cycle marking events where necessary	30/11/2023	Nottinghamshire Police	£1,000 funding required for 66 cycle D locks (approx 33 North and 33 South of the Borough)																				
Establish a link to the Police “securing your bike” booklet on BBC website to promote cycle theft prevention	30/01/2022	Senior Communities Officer																					
Work with The University of Nottingham Off Campus Team to visit student properties within Beeston to deliver ASB and crime prevention advice and information	31/11/2023	University of Nottingham Off Campus Team Senior Communities Officer ASB and Licencing Enforcement Officer	<p>23/09/21</p> <table border="1" data-bbox="1263 735 2000 858"> <tr> <td>Marlborough Road</td> <td>Beeston North</td> </tr> <tr> <td>Peveril Road</td> <td>Beeston North</td> </tr> <tr> <td>Abbey Road</td> <td>Beeston North</td> </tr> </table> <table border="1" data-bbox="1263 898 2000 1174"> <tr> <td>Lower Road</td> <td>Beeston Central</td> </tr> <tr> <td>Queens Road</td> <td>Beeston Central</td> </tr> <tr> <td>Fletcher Road</td> <td>Beeston Central</td> </tr> <tr> <td>Mona Street</td> <td>Beeston Central</td> </tr> <tr> <td>Humber Road</td> <td>Beeston Central</td> </tr> <tr> <td>City Road</td> <td>Beeston Central</td> </tr> <tr> <td>Salisbury Street</td> <td>Beeston Central</td> </tr> </table>	Marlborough Road	Beeston North	Peveril Road	Beeston North	Abbey Road	Beeston North	Lower Road	Beeston Central	Queens Road	Beeston Central	Fletcher Road	Beeston Central	Mona Street	Beeston Central	Humber Road	Beeston Central	City Road	Beeston Central	Salisbury Street	Beeston Central
Marlborough Road	Beeston North																						
Peveril Road	Beeston North																						
Abbey Road	Beeston North																						
Lower Road	Beeston Central																						
Queens Road	Beeston Central																						
Fletcher Road	Beeston Central																						
Mona Street	Beeston Central																						
Humber Road	Beeston Central																						
City Road	Beeston Central																						
Salisbury Street	Beeston Central																						

Distribute anti cycle theft posters to key sites in the borough	31/11/2022	Senior Communities Officer ASB and Licencing Enforcement Officer ASB Enforcement Officer	
MEMBERS PROMOTION, PROJECTS AND EVENTS			

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Report of the Chief Executive

ANTI-SOCIAL BEHAVIOUR ACTION PLAN 2021 - 2023

1. Purpose of report

To advise Committee and seek approval for the new Anti-Social Behaviour (ASB) Action Plan 2021 - 2023.

2. Detail

Considerable action is taken by officers within several departments of Broxtowe Borough Council to deal with cases of anti-social behaviour. This behaviour can take various forms and includes issues such as noise nuisance, bonfires, dog fouling, fly tipping, and graffiti, amongst others. This work complements that undertaken by Nottinghamshire Police. Broxtowe Borough Council organises and hosts the Broxtowe Anti-Social Behaviour Panel which involves partner agencies meeting on a monthly basis to problem solve cases which require multi agency involvement and take decisions on appropriate action/s and the Complex Case Panel which identifies support for vulnerable victims.

The Police continue to deliver OPERATION LARKSPUR in Stapleford and the Stapleford and Beeston and Eastwood Action Plans also deliver projects which reduce ASB. Both the Citizens Advice Bureau (CAB) and Broxtowe Youth homelessness have recently started mediation services and over the summer school holiday period the Healthy Activities and Food Project has been delivered providing diversionary activities for young people through events, these will be repeated over the Christmas school holiday period.

During the pandemic year-on-year reductions previously seen in Broxtowe were reversed due to a combination of:

- The recording of COVID-19 breaches as ASB.
- Changes in the complex dynamics between neighbours during lockdown when residents including children, were unable to leave their homes and needed to find ways of occupying their time.
- Difficulties in accessing substance misuse and mental health services.

ASB has a detrimental effect on the mental health of victims and is increasingly caused by the poor mental health of offenders or is perceived by victims due to their poor mental health. The delivery of the Mental Health Action Plan is key in supporting mental health for both victims and offenders.

The action plan is complementary to the:

- Stapleford and Beeston Action Plan
- Eastwood Action Plan
- Violence Action Plan
- Hate Crime Action Plan
- Litter/Fly Tipping/Graffiti/ Dog Fouling Action Plans

A copy of the revised Anti-Social Behaviour Action Plan for 2021/23 is attached at the appendix and includes ASB data.

Recommendation

Committee is asked to RESOLVE that the Anti-Social Behaviour Action Plan 2021-2023 be approved.

Background papers: Nil.

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APPENDIX

ANTI SOCIAL BEHAVIOUR
ACTION PLAN
OCTOBER 2021 to OCTOBER 2023

Reports of Anti-Social Behaviour	2018/19	2019/20	2020/21
Environmental Health	480	391	576
Housing	191	128	118
Communities	40	22	67
Police Strategic Analytical Unit (Police & Communities combined)	2011	1500	2881

Perception of Safety (Nottinghamshire County Council survey)	2018/19	2019/20	2020/21
Percentage of people surveyed who feel safe in the community during the day	96%	94%	NCC Annual data not yet published
Percentage of people surveyed who feel safe in the community at night	72%	66%	NCC Annual data not yet published

NOTE; this document should be read in conjunction with the following action plans which also contain actions to reduce ASB

- **Stapleford and Beeston Action Plan**
- **Eastwood Action Plan**
- **Violence Action Plan**
- **Hate Crime Action Plan**
- **Litter/Fly Tipping/Graffiti/ Dog Fouling Action Plans**

MAINSTREAM ACTIVITY			
ACTION / DESCRIPTION	DUE DATE	LEAD OFFICER (Title)	UPDATE
Hold 4 x community safety advice sessions through existing community groups or events across the borough annually.	Ongoing	Senior Communities Officer	To create capacity to produce, manage and deliver an additional Cycle Theft Prevention Action Plan this action will replace the action; “Hold fortnightly community safety advice and crime prevention drop in sessions in Stapleford and Eastwood in the Stapleford and Beeston Action Plan and the Eastwood Action Plan.
Raise awareness with promotion campaigns at identified peak times of year for ASB reporting <ul style="list-style-type: none"> • Halloween • Bonfire Night • Summer • Start of new university year • Educating students on correct waste and recycling methods 	Ongoing	Senior Communities Officer Corporate Communications Manager Waste and Recycling Manager	

ACTION / DESCRIPTION	DUE DATE	LEAD OFFICER (Title)	UPDATE
Promote Neighbourhood Watch and Neighbourhood Alert through events and BBC website	Ongoing	Senior Communities Officer Neighbourhood Wardens Corporate Communications Manager	
All BBC depts. working in an area work together to tackle ASB	Ongoing	All departments of BBC	
Increase how well communities get on well together through the delivery of events e.g. Community Celebration event through Broxtowe Matters and social media	Ongoing	Communities Officer (Equalities & Vulnerabilities)	
Input issues raised by residents and members to influence Police Priority Setting at Local Priority Setting Meetings	Ongoing	Chief Communities Officer	

ACTION / DESCRIPTION	DUE DATE	LEAD OFFICER (Title)	UPDATE
Use full range of ASB enforcement tools to reduce ASB and protect victims	Ongoing	BBC ASB and Licencing Enforcement BBC Neighbourhood Wardens BBC Environmental Health BBC Planning BBC Housing BBC Legal Nottinghamshire Police	
Refer appropriate ASB cases for multi-agency problem solving to the ASB panel	Ongoing	Broxtowe Borough Council Nottinghamshire Police Nottinghamshire Fire and Rescue Victim Care Nottinghamshire County Council Social Care	
Refer appropriate victims to Victim Care	Ongoing	BBC Officers all depts. Chief Communities Officer	

ACTION / DESCRIPTION	DUE DATE	LEAD OFFICER (Title)	UPDATE
<p>Manage targeted individuals through the Neighbourhood Safeguarding and Disruption Meetings</p>	<p>Ongoing</p>	<p>Nottinghamshire Police Chief Communities Officer Nottinghamshire County Council Youth Offending Team Nottinghamshire County Council Youth Services Nottinghamshire County Council Social Care</p>	
<p>Manage targeted individuals through the High Risk Violence and Exploitation Panel Meetings</p>	<p>Ongoing</p>	<p>Nottinghamshire Police Chief Communities Officer Nottinghamshire County Council Youth Offending Team Nottinghamshire County Council Youth Services Nottinghamshire County Council Social Care Barnardos Nottinghamshire NHS Trust</p>	

NEW ACTIONS

ACTION / DESCRIPTION	DUE DATE	LEAD OFFICER (Title)	UPDATE
Increase awareness of ASB through campaigns, social media and events	31/10/23	Housing Officers Waste and Recycling Manager ASB and Licencing Enforcement Officers Corporate Communications Manager	
Review and renew Public Space Protection Orders	November 2023	Senior Communities Officer ASB Enforcement Officers	Jan 2023 – Committee report requesting leave to consult Mar – June 2023 Consultation Nov 2023 – Committee report to approve renewal of appropriate orders
Attend community groups or events events to promote awareness of ASB and Hate Crime	31/12/2023	Victim Care	
Provide a mediation service for residents	31/12/1023	Broxtowe Citizens Advice	
Provide a mediation service	31/12/2023	Broxtowe Youth Homelessness	

ACTION / DESCRIPTION	DUE DATE	LEAD OFFICER (Title)	UPDATE
Promote Victim Care services to victims and residents through events, social media and Broxtowe Matters	31/12/23	BBC Senior Communities Officer BBC Neighbourhood Wardens BBC Communications & Marketing Manager BBC Housing Officers Nottinghamshire Police	
Deliver reactive ASB and Crime initiatives to year groups at risk in secondary schools	31/12/23	Nottinghamshire County Council Tackling Emerging Threats to Children Team	
Deliver reactive ASB and Crime interventions to identified individuals in secondary schools and education settings	31/12/23	Police Schools Liaison Officer	

Report of the Chief Executive

**ANTI-SOCIAL BEHAVIOUR COMMUNITY TRIGGER UPDATE
2020/21**1. Purpose of report

To inform members of the number of ASB Community Trigger case reviews requested under the provisions of the Anti-Social Behaviour, Crime and Policing Act 2014.

2. Detail

Part 6 of the Anti-Social Behaviour, Crime and Policing Act 2014 came into force on 13 May 2014. The Act contains provisions which give victims of persistent anti-social behaviour the ability to demand a formal case review where the locally defined threshold is met. In Broxtowe this has been set at:

- The statutory maximum of three qualifying complaints in a six-month period
- where the anti-social behaviour was reported within one month of the alleged behaviour taking place; and
- the application to use the ASB Case Review/Community Trigger is made within six months of the first report of anti- social behaviour.

Where this is the case, a case review will be undertaken by the relevant bodies (Local Authority, Police, Clinical Commissioning Groups, and registered providers of social housing who are co-opted into this group).

They will share information related to the case, review what action has previously been taken and decide whether additional actions are possible. The review will see the relevant bodies adopting a problem-solving approach to ensure that all the drivers and causes of the behaviour are identified and a solution sought. The victim is informed of the outcome of the review. Where further actions are necessary an action plan will be created, including timescales.

Following the retirement of the previous independent chair (Head of Public Protection) meetings have been temporarily chaired by Legal but this responsibility will pass to the Chief Communities Officer once the Senior Communities Officer post is filled and the Chief Communities Officer is distanced from direct involvement in cases.

Community Trigger applications received 2020/21:

- Number of applications 5
- Number of applications not meeting the threshold 1
- Number of case reviews carried out 4
- Number of case reviews where recommendations were made 1.

Recommendation

Committee is asked to NOTE the number of Case Review applications received by the Council.

Background papers

Nil

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APPENDIX

Community Trigger Annual Data 2020/2021

- Number of applications 5
- Number of applications not meeting the threshold 0
- Number of case reviews carried out 5
- Number of reviews where recommendations were made 5.

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Report of the Chief Executive

**PERFORMANCE MANAGEMENT – REVIEW OF BUSINESS PLAN
PROGRESS – COMMUNITY SAFETY**1. Purpose of report

To report progress against outcome targets identified in the Housing Business Plan, linked to Corporate Plan priorities and objectives, and to provide an update as to the latest key performance indicators therein.

2. Background

The Corporate Plan 2020-2024 was approved by Council on 4 March 2020. Business Plans linked to the five corporate priority areas of Housing, Business Growth, Environment, Health and Community Safety are subsequently approved by the respective Committees each year.

3. Performance management

As part of the Council's performance management framework, each Committee receives regular reports during the year which review progress against their respective Business Plans. This will include a detailed annual report where performance management is considered following the year-end.

This report is intended to provide this Committee with an overview of progress towards Corporate Plan priorities from the perspective of the Community Safety Business Plan. It provides a summary of the progress made to date on key tasks and priorities for improvement in 2021/22 and the latest data relating to Critical Success Indicators (CSI) and Key Performance Indicators (KPI). This summary is detailed in the appendix.

Recommendation

The Committee is asked to NOTE the performance and progress made in achieving the Community Safety Business Plan 2021-24.

Background papers

Nil

APPENDIX

PERFORMANCE MANAGEMENT

1. Background - Corporate Plan

The Corporate Plan for 2020-2024 was approved by Cabinet on 4 March 2020. This plan sets out the Council's priorities to achieve its vision to make "A Greener, Safer and Healthier Broxtowe where everyone prospers." Over the period, the Council will focus on the priorities of Housing, Business Growth, Community Safety, Health and Environment.

The Corporate Plan prioritises local community needs and resources are directed toward the things they think are most important. These needs are aligned with other local, regional and national plans to ensure the ambitions set out in our Corporate Plan are realistic and achievable.

2. Business Plans

Business Plans linked to the five corporate priority areas, including Housing, were approved by the Council on 3 March 2021, following recommendations from the respective Committees in January/February 2021.

The Council's priority for Community Safety is "a safe place for everyone". Its objectives are to:

- Work with partners to reduce knife crime (CS1)
- Work with partners to reduced domestic abuse and support survivors (CS2)
- Reduce anti-social behaviour (CS3)

The Business Plans detail the projects and activities undertaken in support of the Corporate Plan for each priority area. These cover a three-year period and are revised and updated annually. Detailed monitoring of progress against key tasks and outcome measures in the Business Plans is undertaken regularly by the relevant Committee. This will include a detailed annual report where performance management and financial outturns are considered together following the year-end as part of the Council's commitment to closely align financial and performance management.






3. Performance Management

As part of the Council's performance management framework, this Committee receives regular reports of progress against the Community Safety Business Plan. This report provides a summary of the progress made to date on key tasks and priorities for improvement in 2021/22 (as extracted from the Pentana Risk performance management system). It also provides the latest data relating to Critical Success Indicators (CSI) and Key Performance Indicators (KPI).






The Council monitors its performance using the Pentana Risk performance management system. Members have been provided with access to the system via a generic user name and password, enabling them to interrogate the system on a 'view only' basis. Members will be aware of the red, amber and green traffic light symbols that are utilised to provide an indication of performance at a particular point in time.

The key to the symbols used in the Pentana Risk performance reports is as follows:






Action Status Key




Icon	Status	Description
	Completed	Action/task has been completed
	In Progress	Action/task is in progress and is currently expected to meet the due date
	Warning	Action/task is approaching its due date (and/or one or more milestones is approaching or has passed its due date)
	Overdue	Action/task has passed its due date
	Cancelled	Action/task has been cancelled or postponed

Performance Indicator Key







Icon	Performance Indicator Status
	Alert
	Warning
	Satisfactory
	Unknown
	Data Only

Community Safety Key Tasks and Priorities for Improvement 2021/22






Status	Action Title	Action Description	Progress	Due Date	Comments
In Progress 	COMS1922_01.2 Produce an updated Neighbourhood Action Plan for Stapleford	Reduction in all crime types and improvements in community confidence	25%	Mar-2022	New Action plan (2021/22) produced in delivery phase.
In Progress 	COMS2023_02.1 Produce an updated Neighbourhood Action Plan for Eastwood South	Reduction in all crime types and improvements in community confidence	25%	Mar-2022	New Action plan (2021/22) produced in delivery phase.
Completed 	COMS2023_05.1 Monitor and update cross departmental Anti-social Behaviour Action Plan	Reduction in anti-social behaviour in the Borough	75% (Delivered)	Mar-2022	The 2020/21 ASB Action Plan has been completed However, 25% of actions the ASB Action Plan 2020/22 were unable to be delivered due to: <ul style="list-style-type: none"> • Building closures • Vacant posts • Officer redeployment to support COVID-19 response • Lack of capacity in NHS for training. New ASB Action Plan for 2021/23 is being presented to this Committee. Post is currently vacant.
In Progress 	COMS2124_01 Review the Council's Gambling Licensing Statement	A fit for purpose policy on the Council's duties under the Gambling Act 2005	50%	Dec-2021	Report presented to Licensing and Appeals Committee on 7 September 2021. Consultation on the Licensing Statement began in September 2021 and closed on 29 October 2021. Responses being analysed.
In Progress 	COMS2124_02 Review the Council's Sex Establishment Policy	A fit for purpose policy on the Council's duties in respect of sex establishments	10%	Mar-2022	A report will be presented to the Licensing and Appeals Committee will now be presented in March 2022.



Status	Action Title	Action Description	Progress	Due Date	Comments
In Progress 	COMS2124_03 Produce DEFRA Annual Air Quality Status Report	Council has a fit for purpose Air Quality Status Report highlighting current status and potential actions.	95%	Jun-2021	Report submitted to DEFRA in June 2021 – awaiting approval.
Completed 	COMS2124_09 Update Knife Crime Action Plan	Reduce levels of knife crime in the Borough	80% (Delivered)	Mar-2022	20% of actions in the Violence and Knife Crime Action Plan 2020/22 were unable to be delivered due to: <ul style="list-style-type: none"> • Building closures • Vacant posts • Officer redeployment to support COVID-19 response • Lack of capacity in NHS for training. A new 2022-24 Action plan is being presented to Committee in January
Completed 	COMS2124_10 Produce a Domestic Abuse Action Plan	Raise awareness and reduce levels of domestic abuse in the Borough	100%	Mar-2022	The Domestic Abuse Action plan was presented to Community Safety Committee on 9 September 2021.

Community Safety Critical Success Indicators 2021/22

Status	Code / Name	Frequency	2019/20 Achieved	2020/21 Achieved	2021/22 Q2	2021/22 Target	Notes
Data Only 	ComS_012 ASB cases received by Environmental Health	Quarterly	386	561	133	-	2021/22 Quarter 1 = 142
Data Only 	ComS_013 ASB cases received by Housing (General)	Quarterly	126	118	14	-	2021/22 Quarter 1 = 20
Data Only 	ComS_014 ASB cases received by Community Services	Quarterly	22	67	15	-	2021/22 Quarter 1 = 19
Red 	ComS_011 Reduction in reported ASB cases in Broxtowe (Nottinghamshire Police Strategic Analytical Unit)	Quarterly	1,500 to Q3	2,881	378	483	Q3 2019/20 = 1,500 Data for Q4 2019/20 is not available due to technical issues during the changeover of Police recording systems. Increase in neighbour complaints due to the COVID-19 lockdown. Neighbour nuisance noise complaints have increased significantly
Data Only 	ComS_024 High risk domestic abuse cases re-referred to the Multi Agency Risk Assessment Conference [expressed as a % of the total referrals]	Quarterly	14%	25%	10%	-	2019/20 = 18 cases from 129 re-referred 2020/21 = 27 cases from 107 re-referred 2021/22 = 9 cases from 43 in Q1 = 4 cases from 40 in Q2
Red 	ComS_025 Domestic Crimes reported in the Borough	Annual	749	786	TBC	801	Domestic crime has increased during lockdown due to families being together more often and tensions being created.

Community Safety Key Performance Indicators 2021/22

Status	Code & Short Name	Frequency	2019/20 Achieved	2020/21 Achieved	2021/22 Q2	2021/22 Target	Notes
Data Only 	ComS_012 ASB cases Environmental Health closed in 3 months	Quarterly	386	561	133	-	133 new cases received.
Amber 	ComS_012d ASB related cases received by Environmental Health closed in less than 3 months (%)	Quarterly	86.5%	71.1%	68.4%	-	133 new cases received. 91 cases closed in Quarter 2.
Data Only 	ComS_013 ASB cases Housing closed in 3 months	Quarterly	126	118	14	-	14 new cases received.
Green 	ComS_013d ASB related cases received by Housing (General) closed in less than 3 months (%)	Quarterly	84.9%	78.0%	128.6%	-	14 new cases received. 18 cases closed in Quarter 2.
Data Only 	Coms_014 ASB Cases Community Services closed in 3 months	Quarterly	22	67	15	-	15 new cases received.
Green 	ComS_014d ASB related cases received by Community Safety closed in less than 3 months (%)	Quarterly	73.9%	103%	113.3%	-	15 new cases received. 17 cases closed in Quarter 2.

Status	Code & Short Name	Frequency	2019/20 Achieved	2020/21 Achieved	2021/22 Q2	2021/22 Target	Notes
Red 	Coms_048 Food Inspections: High Risk	Quarterly	98%	5%	16%	100%	Proactive inspections commenced in July 2021 following Food Standards Agency guidelines. The service is under pressure due to: <ul style="list-style-type: none"> • A backlog of overdue and new premises inspections. A contractor has been engaged to address the backlog • The service is targeting some categories of higher risk inspections first • Staff absences and Vacant post are impacting on work. • Significant compliance issues are being identified on visits. • Ongoing restrictions on accessing some types of premises.
Red 	Coms_049 Food Inspections: Low Risk	Quarterly	96%	0.5%	29%	100%	Significant compliance issues being identified. Service is concentrating on overdue inspections and high risk issues rather than low risk. A review is being undertaken to asses if the need for additional resource to deal with significant backlog of inspections.

Report of the Executive Director

WORK PROGRAMME

1. Purpose of report

To consider items for inclusion in the Work Programme for future meetings.

2. Background

Items which have already been suggested for inclusion in the Work Programme of future meetings are given below. Members are asked to consider any additional items that they may wish to see in the Programme.

20 January 2022	<ul style="list-style-type: none"> • Business Plans and Financial Estimates 2022/23 - 2024/25 • Update from Neighbourhood Policing Inspector • Update on the Police and Crime Panel • Knife Crime Action Plan • Car parking annual report • CCTV annual report • Trowell odour issue • Purple Flag Update • Support that could be given to Chayah Group
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<u>Recommendation</u>

The Committee is asked to CONSIDER the Work Programme and RESOLVE accordingly.

Background papers

Nil

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